ACR NEWS

ACR UPGRADE

Starting **May 5, 2022**, at 5:00pm, ACR will have a new URL:
https://healthsystems.oha.state.or.us/ACR/

The current website will redirect users to the new URL but be sure to swap out bookmarks and favorites with the new link. Please have all entries entered in ACR 1.0 before 5:00pm on May 5. After 5:00pm users will then be able to enter data into ACR 2.0. Users may need to refresh the page or log out, then back in, for the change to take effect.
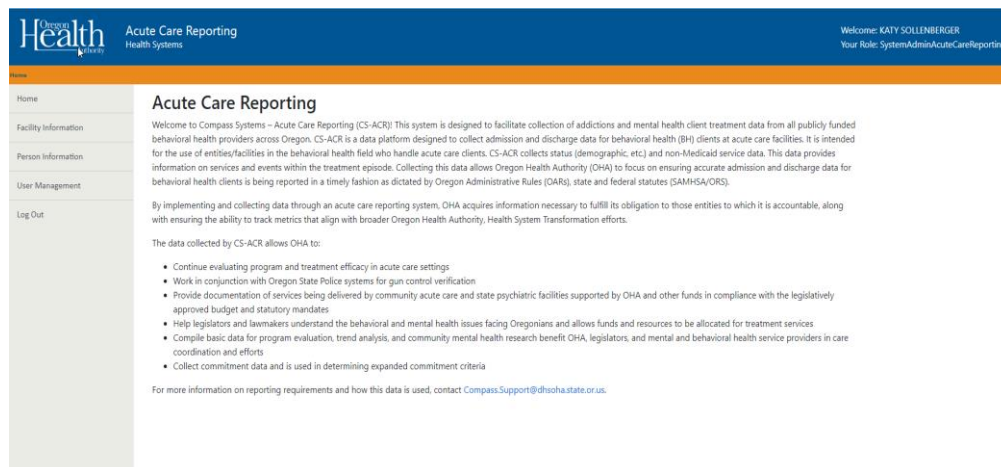
Log in Trouble?

If you have problems logging into the new ACR, try putting **DHS** in front of your P Number or OR Number when logging into ACR 2.0. If that doesn't work, please reach out to Compass Support with your P Number for further troubleshooting.

ACR 2.0 Webinar Recording

Find the recording of the ACR 2.0 demonstration here: ACR 2.0 Recording

REAL D

As a reminder, this requirement helps the government understand more about the disparities in health care and the different groups impacted, and what may be done to address these disparities in relation to behavioral health treatment.

The downloadable PDF Form can be found at
https://www.oregon.gov/oha/OEI/Pages/REALD-Providers.aspx

Secured Emails - Revisited

As a reminder, back in the fall of 2021 OHA and ODHS began using Microsoft 365 (M365) to scan emails for spam, malware, and to send secure messages. M365 Exchange Online Protection replaced Proofpoint, which was the email protection system used prior. For partners that will utilize the State secured email system, M365 Exchange Online Protection, partners can read and reply to encrypted and secure emails sent from ODHS and OHA staff members.

With that said, if your question or concern does not include private client information – please refrain from using a secure email. Secure emails, while important for sending sensitive information, slow down response times. If you have a question about MOTS or any MOTS policies, please send us a regular email. This will increase our ability to respond to questions efficiently and allow us to provide better customer service.

Questions? If you have any additional questions, please email: COMPASS.Support@dhsoha.state.or.us.

OHA COVID-19
Get the latest information on what's happening in Oregon.

Healthcare Partner Resources
Updates for our community partners and more.

Got questions?
Email us at Compass Support.